

OUR SERVICES

CLINIC OPENING HOURS

	Stoke Sub Hamdon	St Michael Road
Monday	8.30am – 6.30pm	8.30am – 6.00pm
Tuesday	8.30am – 6.30pm	8.30am – 4.30pm
Wednesday	8.30am – 6.30pm	8.30am – 6.00pm
Thursday	8.30am – 6.30pm	8.30am – 6.00pm
Friday	8.30am – 6.30pm	8.30am – 6.00pm
Saturday	8.30am – 1.00pm	2.00pm – 3.00pm


CONSULTATION TIMES

	Stoke Sub Hamdon	St Michael Road
Monday	9.00am – 10.30am 2.00pm – 3.00pm 5.00pm – 6.15pm	9.00am – 10.30am 3.00pm – 5.45pm
Tuesday	9.00am – 10.30am 2.00pm – 3.00pm 5.00pm – 6.15pm	9.00am – 10.30am 12.00pm – 4.00pm Lunchtime appointments available
Wednesday	9.00am – 10.30am 2.00pm – 3.00pm 5.00pm – 6.15pm	9.00am – 10.30am 3.00pm – 5.45pm
Thursday	9.00am – 10.30am 2.00pm – 3.00pm 5.00pm – 6.15pm	9.00am – 10.30am 3.00pm – 5.45pm
Friday	9.00am – 10.30am 2.00pm – 3.00pm 4.30pm – 6.15pm	9.00am – 10.30am 3.00pm – 5.45pm
Saturday	9.00am – 11.00am	2.00pm – 2.50pm




CONSULTATIONS

Veterinary surgeons are available by appointment to diagnose and treat illness as well as carry out a variety of healthcare procedures.




Appointments may be made by telephone or at the reception desk and due priority is given to urgent cases. We ask owners to keep dogs on a collar and lead in the waiting area and cats in a secure basket at all times.




Nervous animals may be left in the car until the veterinary surgeon is ready for your appointment.


OPERATIONS




Our clinics have excellent facilities and equipment including digital x-ray, ultrasound, in-house laboratories together with operating theatres incorporating up-to-date anaesthetic equipment enabling us to provide a range of comprehensive treatments.



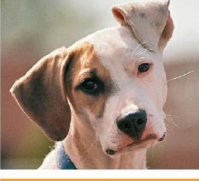
Routine surgery is carried out on weekdays and animals are usually admitted at the beginning of the day and sent home in the afternoon or early evening.



Before you entrust your pet to our care you will be fully briefed on the surgery involved and what is required at home before and after. On admission animals are checked and given pre-medication to assist them to settle before their operation which is normally carried out late in the morning.

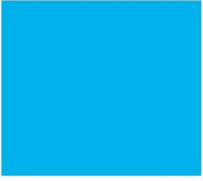


We do require your consent in writing and any final queries about the procedure can be answered at this time. You will be asked to phone between 1 – 2pm when you will be given an approximate time to collect your pet. You will then be given a full progress report with aftercare instructions.



Please note that cats and dogs must not have food after 8pm the night before surgery.





NURSING CLINICS

The Practice staff includes a number of qualified and trainee veterinary nurses. Much of the preventative healthcare is in their hands and you will find them friendly and willing to help.



At both our Stoke Sub Hamdon and Creech St Michael clinics the nurses carry out a variety of minor procedures such as post-op checks, nail clipping, bandage checks and suture removal as well as providing advice on feeding, dental care, flea and worm treatment and weight control.



Some nurse appointments are free of charge and if you feel that one of the nursing staff may be able to help then please ask for a nurse appointment.



HOUSE CALLS

We recognise that while the best facilities for treatment of your pet are in the clinic there are circumstances when home attendance is more appropriate and we are happy to arrange to visit you on these occasions.



Please make your request for a visit before 10.00am when possible. We will endeavour to provide an approximate arrival time later in the day that does not clash with commitments to morning and evening consultation sessions in the clinic.

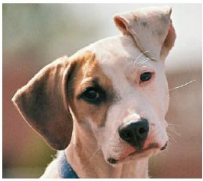


Please beware there is an extra charge for this.



PRESCRIPTIONS

Most medications are dispensed during consultations and after examination by the veterinary surgeon.



Current legislation requires us to carry out regular re-examinations to confirm the usefulness of the medication, the accuracy of the dosage and the absence of significant side effects. Most long term conditions will require a veterinary re-examination at no more than 6 month intervals subject to the judgement of the clinician in charge of the case.





For owners requiring ongoing supplies of medication/repeat prescriptions please ring the surgery giving us 24 hours notice.



INSURANCE

Pet insurance is an excellent way to ensure that you will not have to compromise on the treatment of your pet.



For further details on insuring your pet please speak to our vets or nurses.

FIND OUT MORE

If you would like further information about our small animal services please contact our reception at:



The Veterinary Surgery
Matts Lane
Stoke Sub Hamdon
Somerset TA14 6QE

or

The Veterinary Surgery
St Michael Road
Creech St Michael
Somerset TA3 5DP

Tel: 01935 310930

Tel: 01823 444234

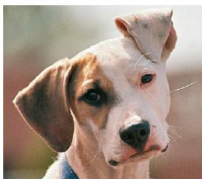


EQUINE CLINIC

As well as the two small animal clinics Isle Valley Vets Ltd has an Equine Clinic just outside Chard.



The purpose built clinic has the very best facilities including a fully equipped surgical suite, advanced digital x-ray system, endoscope equipment, ultrasound scans for soft tissue injuries and fertility work plus a team of dedicated equine vets and nurses with over 80 years equine experience.



If you would like to find out more please telephone our equine clinic on 01460 66099.



Please visit our website for more information:
www.islevalleyvets.co.uk